# TECHNOLOGIES



# **Service Offerings**

### **OTM Consulting Services:**

- End-to-end/ad-hoc OTM functional & technical consulting services including Fleet Management,GTM & FTI
- State of the art workflow/integrations design
- Our innovative rate loading process simplifies rates complexity & future rate changes
- Well known for troubleshooting complex OTM issues



### **OTM Production Support:**

- We provide 24\*7 tier-I, 2 & 3 support at the lowest cost
- We perform pre-monitoring activities, identify & propose solutions for business/implementation gaps resolve issues in a timely manner, and provide server level to business critical process level configuration support



- Mapping document generation for all OTM interfaces
- Development of interfaces using Python, GenTran, BPEL, WebMethods, Java, etc
- BPEL New / customized process flow development, modification of standard PIPs, installations, etc





### **OTM Customizations & Reporting:**

- Very proud to say, we are ONE OF THE BEST in OTM customizations & oracle/BI reporting
- Our team has developed over 100 creative customizations for OTM screens & notifications
- Our team has developed over 125 new reports & migrated over 75 reports from oracle to BI publisher for multiple customers

### **OTM Migrations:**

- We are specialized in different versions of OTM migrations
- Our standard migration process will reduce the migration time
- Recently our team involved in different migrations from v5.5 to v6.3



confidence they could get the job done.

### **Performance Tuning:**

- Well experienced in analyzing the server level configuration, threads, connection pools, hardware sizing, OTM workflow tuning & other settings
- We have resolved timeouts, table/object locks & other performance issues at various customers

SRUJAN has provided us a with a rock solid custom order entry solution (Quick Order Template) utilizing OTM best practices for solution delivery. The application provides a very distinctive custom feel for our end users while enhancing our front end data integrity. - Large 3PL Company

SRUJAN has demonstrated in-depth OTM knowledge with qualified capable resources. They are always responsive and available to help us with support issues or to discuss design options. SRUJAN resources understand the OTM product and have quickly gained understanding of our business which makes them very effective. We have relied on SRUJAN to lead a very complex large implementation and I always had

- Kathy Jones, Viterra, Inc.







# Who We Are?

- Experienced and talented OTM team for onshore & offshore delivery
- Well known for high quality, on-time delivery with the lowest cost
- Strong customer & consulting partner relationship
- SRUJAN has provided services for 20+ OTM customers directly and/or through channel partners

### **Offshore**

- Offshore operations are located in India
- Primary objective is not just the lowest cost but on-time & error free delivery as well
- Every deliverable will be monitored internally by senior resources for better quality which saves time for the customer

### Offshore Address

# **SRUJAN Softech India Pvt. Ltd.**

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# For More Information



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